

Tickets and Gift Certificates Purchase, Exchange, Refund Terms and Conditions Offer and Rules and Regulations during Activities

These Tickets and Gift Certificates Purchase, Exchange, Refund Terms and Conditions Offer and Rules and Regulations during Activities (hereinafter referred to as the “Offer”) have been drawn up in accordance with Paragraph 2 Article 437 of the Civil Code of the Russian Federation and applies to any Activity Ticket/Gift Certificate Customer wishing to purchase Gift Certificates and/or Tickets to the Activities held at Sochi Autodrom and a guest of Activities (Ticket Holder).

This Offer establishes the Activity Ticket and Gift Certificate purchase, exchange and refund terms and conditions, as well as the rights and obligations of Activity Ticket Holders when attending activities as part of the Activities to which they have purchased Tickets.

A Ticket/Gift Certificate Customer/Holder is strongly recommended to read and observe the terms and conditions of this Offer. By attending any activity as part of the Activities, purchasing a Ticket or redeeming a Gift Certificate against an Activity Ticket, entering and/or being at the Venue each Activity Ticket/Gift Certificate Customer/Holder accepts the terms and conditions of this Offer and agrees that all the terms and conditions of this Offer and any obligations related to it are binding.

The terms and conditions of this Offer are available on the Sochi Autodrom Official Website (www.sochiautodrom.ru), at the Ticket Offices listed on the Sochi Autodrom Official Website or by calling the call centre on 8 800 222 10 10.

1. DEFINITIONS AND INTERPRETATION

1.1. For the purpose of literal interpretation of this Offer the following definitions are set:

“Offer Terms and Conditions” means the terms and conditions, set out in this Offer that can be amended or modified from time to time. And if the Terms and Conditions of the Offer change the Promoter shall publish the new version of the Offer on the Sochi Autodrom Official Website without notifying the Activity Ticket/Gift Certificate Customer/Holder of it additionally.

“Ticket” means a document containing the compulsory details (conditions) set by the current law of the Russian Federation and a unique barcode, certifying the right of the Activity Ticket Holder to attend the Activity.

“Gift Certificate” means a voucher with an open date with a face value or for a certain activity as part of the Activities containing compulsory details set by the Promoter, as well as a unique bar code valid for 6 months of the date of purchase, granting the right to redeem it against a Ticket for the Activities for any date and time available for sale. A Gift Certificate is non-refundable and cannot be exchanged (except for a Ticket) or re-issued.

“Ticket Customer” means a person and/or an entity that has applied to the Promoter or an entity representing the Promoter’s interests to purchase, get a refund for, exchange and/or get re-issued a lost or stolen Ticket.

“Gift Certificate Customer” means a person and/or an entity that has applied to the Promoter or an entity representing the Promoter’s interests to purchase a Gift Certificate.

“Ticket Holder” means a person in possession of a valid Ticket to attend a particular activity as part of Activities, the name, time and date of which is specified in the Ticket.

“Activities” means activities held at the Venue. The Activities include Sochi Autodrom tours, race taxi rides, track sessions, master classes, Mercedes test drives as part of the AMG Experience project, various racing series, a round of the Russian Classic, air shows, etc., a detailed description of the types of the Activities is available on the Sochi Autodrom Official Website.

“Sochi Autodrom tours” means a cultural activity, which includes a tour of Sochi Autodrom and the services of a professional guide.

“Race taxi” means an activity, which includes a ride on the track of Sochi Autodrom in a car of the Promoter’s (1 lap) as a passenger and the services of a professional driver.

“Track session” means an activity, which includes a 20-minute session at the track of Sochi Autodrom in a personal car.

“Master class” means an activity, which includes a ride on the track of Sochi Autodrom as a passenger (1 lap) and a ride on the track as a driver (1 lap) in a car of the Promoter with the limitation of the maximum speed and the unconditional observance of the recommendations of the instructor in the car, on handling and driving a sports car, the use of components and devices of the car.

“Mercedes test drive as part of the AMG Experience project” means an activity, which includes a ride on the track of Sochi Autodrom as a passenger (1 lap) and a ride on the track as a driver (1 lap) in a car of the Promoter with the limitation of the maximum speed and the unconditional observance of the recommendations of the instructor in the car, on handling and driving a sports car, the use of components and devices of the car.

“Promoter” means Autonomous non-profit organisation “ROSGONKI” (ANO “ROSGONKI”), TIN 7730240248, PSRN 1177700021388, registered at 7 Kievskaya St., Office 23, Moscow 121059.

“Ticket Face Value” means an amount corresponding to the Activity admission fee, including taxes, set by the Promoter for all third parties and indicated in the Ticket.

“Gift Certificate Face Value” means an amount corresponding to the Gift Certificate price, including taxes, set by the Promoter for all third parties and indicated in the Gift Certificate.

“Additional payments” means payments associated with the purchase of a Gift Certificate or a Ticket, in particular its delivery, if the Ticket/Gift Certificate Customer agrees on the Ticket /Gift Certificate delivery, acquiring, excluding Visa and/or MasterCard payments.

“Sochi Autodrom Official Website” means a combination of information resources located in the Internet at www.sochiautodrom.ru and published by the

Promoter for general public with the purpose of providing actual and accurate information on the Activities.

“Venue” means the circuit for automobile road races in the Adler District of Sochi, the Imeretinskaya Lowland, and the infrastructure facilities that ensure its operation, which belong to the Promoter (hereinafter - the Circuit), the Olympic Park and all areas in, around and within the circuit and the Olympic Park, which are used in any manner connected with the holding of the Activities.

“Force Majeure” means extraordinary, unavoidable circumstances under the given conditions such as natural disasters, military actions, etc.

“Affiliates” means any suppliers, organisers, promoters, entities and persons involved in the organisation, staging and promotion of the Activities.

1.2. For the purpose of this Offer, except for the cases when the context stipulates otherwise:

- (a) words in the singular shall include the plural, and vice versa;
- (b) words importing a specific gender shall include the other genders (male, female or neuter);
- (c) the headings are for convenience only and shall not affect the interpretation;
- (d) a reference to a “Clause” is a reference to a clause of this Offer;
- (e) reference to the Offer includes all amendments or supplements to this Offer, published on the Sochi Autodrom Official Website.

2. GENERAL CONDITIONS

2.1. In case of adverse weather conditions, the Activities may be cancelled in their entirety and/or a part of the Activities may be postponed or cancelled at the Promoter’s sole discretion. Information about the cancellation or postponement of the Activities with the exception of the race taxi, the track sessions, the master classes, the Mercedes test drives as part of the AMG Experience project is published by the Promoter on the Sochi Autodrom Official Website.

2.2. The Promoter reserves the right, without notice, to add, withdraw, reschedule or substitute any particular person ensuring the Activities, group, car, race as part of the Activities, amend seating arrangements and audience capacity.

2.3. Each Ticket Holder is aware, agrees, accepts and acknowledges that the Venue is a dangerous place and that certain events and activities associated with the Activities are dangerous and accidents can happen. By attending any Activities, entering and/or remaining at the Venue each Ticket Holder accepts this Offer and confirms their consent to all the associated risks and responsibilities. Each Ticket Holder is warned that there is a possibility of an accident causing injury, death or property damage or loss; attending any Activities or taking part in them in case the Activity type involves that (e.g. A track session), entering and/or remaining at the Venue is solely at the Ticket Holder’s own risk and the Ticket Holder assumes such risk. Each Ticket Holder acknowledges that the risks associated with attending or participating in any Activities, entering and/or remaining at the Venue includes the risk of suffering harm as a result of motor vehicles (or parts of them) colliding with

other motor vehicles, persons or property. Each Ticket Holder agrees, accepts and acknowledges that attending any Activities, entering and/or remaining at the Venue has a degree of danger and, to the extent permitted by the law of the Russian Federation, hereby releases the Promoter and/or any and all Affiliates from any and all liability for claims, loss, damage, cost or expenses suffered by the Ticket Holder as a result of a personal injury or death to the extent that this is provided for by the law of the Russian Federation. A Ticket Holder also bears responsibility for Ticket Holders for Activities under 18 or children under 3 (without a Ticket) under his/her supervision during the Activities, as well as persons accompanying the Ticket Holder.

2.4. No goods (including literature) of any nature may be offered either free or for sale by any person within the Venue or in a car park at Sochi Autodrom by any party, which does not have a proper permit to do so.

2.5. It is forbidden to bring into, use or display within the Venue any sponsorship, promotional or marketing materials.

2.6. Where available, the Promoter will provide a Ticket Holder with a disability with appropriate accessible seating for the Activities (various racing series, rallies, air shows). Should such seating be required, an Activity Ticket Customer should contact the call centre to discuss the conditions of purchasing an Activity Ticket for such seating category.

2.7. Some areas at the Venue are exposed to direct sunlight, rain and wind. Each Activity Ticket Holder should take appropriate care for their well-being and protection from such weather conditions.

2.8. While at the Venue, an Activity Ticket Holder must maintain safe, prudent and respectful behaviour and comply with all security measures and instructions given by the Promoter or any other entities acting with the consent of the Promoter.

2.9. Description of the Activities, their date, time, location and prices are provided on the Sochi Autodrom Official Website in the section dedicated to the Activities.

2.10. At certain times, including in relation to certain types of the Activities, and for safety and operational reasons, the Promoter may advise that children do not attend the Venue. From time to time the Promoter may prohibit persons under 18 (eighteen) from attending the Activities, entering and/or remaining at the Venue, unless accompanied by a parent or guardian who is over 18 (eighteen). The protection of any person who is under the care of another, (including any person under 18 (eighteen)) is the responsibility of the accompanying parent or guardian. Each Ticket Holder is strongly advised to exercise diligent supervision and extreme caution when attending the Activities, entering and/or remaining at the Venue with a person under 18 (eighteen).

2.11. The hire of vehicles and a track session are available only to Ticket Holders over 18 (eighteen) and require a separate agreement to be entered into with the Promoter.

2.12. A Race Taxi ride is available only to Ticket Holders over 18 (eighteen).

2.13. A Master Class is available only to Ticket Holders over 18 (eighteen) who hold a B category driving licence and have passed the medical examination set by the Promoter.

2.14. A Mercedes test drive as part of the AMG Experience project is available only to Ticket Holders over 22 (twenty-two) who hold a B category driving licence and have passed the medical examination set by the Promoter.

3. TERM OF THE OFFER

3.1. This offer applies to the Activities held by the Promoter at the Venue until 31 December 2019, except for the FORMULA 1 VTB RUSSIAN GRAND PRIX 2019.

4. PERSONAL DATA

4.1. In accordance with Federal Law No. 152-FZ “On Personal Data” dated 27 July 2006, by accepting this Offer an Activity Ticket/Gift Certificate Customer agrees that when providing his or her personal data on the Sochi Autodrom Official Website or other internet resource specified on the Sochi Autodrom Official Website, or by disclosing his or her personal data in any other way (at Ticket Offices, to call a centre operator, etc.), his or her personal data becomes public.

The Promoter shall have the right to use public personal data of a Ticket/Gift Certificate Customer for the purposes of the email marketing of the Promoter’s services.

4.2. If Tickets/Gift Certificates are purchased via the Sochi Autodrom Official Website or other Internet resource specified on the Sochi Autodrom Official Website, the Promoter reserves the right, having notified the Ticket/Gift Certificate Customer on the specified website via which the purchase has been made, to oblige the Ticket/Gift Certificate Customer to provide additional personal data, to which the Ticket/Gift Certificate Customer grants his/her consent.

5. RESPONSIBILITIES OF THE PARTIES

5.1. The Parties shall bear responsibility for a failure to perform or improper performance of the obligations under the Offer according to the applicable laws of the Russian Federation.

5.2. The Promoter shall not be responsible for ensuring sufficient Ticket/Gift Certificate inventory across all the price categories and Activities.

5.3. The Promoter shall not be responsible for ensuring the conformity of the Activities to the expectations of a Ticket Holder.

5.4. The Promoter shall not be responsible for a failure to fulfil and/or improper fulfilment of its obligations to provide accurate and timely information about the Activities or for the proper and timely holding of the Activities.

5.5. The Promoter shall not be responsible and shall not reimburse a Ticket/Gift Certificate Customer for any failures, owing to a malfunction of the Ticketing System

or a temporary lack of connection to the Ticketing System, which prevent the Ticket/Gift Certificate Customer from purchasing a Ticket or a Gift Certificate.

5.6. A Ticket/Gift Certificate Customer shall be liable in accordance with the current law of the Russian Federation for any consequences of the provision of incorrect or misleading information to the Promoter or a third party representing the Promoter, as well as for the violation of the rights and interests of other persons, resulting from such actions.

5.7. The Parties shall not bear responsibility for a failure to perform or improper performance of the terms and conditions of the Offer due to circumstances beyond reasonable control (Force Majeure).

5.8. A Ticket/Gift Certificate Customer/Ticket Holder cannot, without the written consent of the Promoter, resell, transfer (for commercial or other personal gain) or distribute any Ticket(s)/Gift Certificates (above the Face Value written on the Ticket/Gift Certificate) or buy, or purchase Ticket(s) or Gift Certificates from/or through a reseller who is not the Promoter or not a Promoter's authorised agent.

5.9. The Promoter shall not be responsible for stolen or counterfeit Tickets or Gift Certificates purchased or obtained from unauthorised sources. A Ticket Holder found to be in possession of a counterfeit Ticket reported as lost or stolen will be denied entry to the Activity.

An Activity Gift Certificate Holder found to be in possession of a counterfeit Gift Certificate, the Promoter, or an authorised agent of the Promoter has the right to withdraw such Gift Certificate without exchanging it for a Ticket and without returning the face value of the Gift Certificate.

5.10. Tickets or Gift Certificates may not be used for advertising, promotional or commercial purposes including prizes, competitions, contests or sweepstakes, except with the written consent of the Promoter.

5.11. The Promoter reserves the right to refuse admission to (or eject from) the Venue any Ticket Holder who is in possession of a Ticket which has been sold, redeemed or used in a manner which does not comply with the terms and conditions of the Offer.

5.12. It is prohibited to use the name of the Activities (a tour of Sochi Autodrom, a race taxi ride, a track session, a master class, a Mercedes test drive as part of the AMG Experience project, a round of the Russian Classic Rally Cup, etc.) or its part (as well as abbreviations or translation to a foreign language), the logo or graphic device of the Promoter, the circuit, any of the activities of the Activities or related to the Activities for any commercial purposes. The Promoter's trade marks cannot be used without a prior written consent of the Promoter.

5.13. Each Activity Ticket Holder shall compensate the Promoter and/or the Affiliates for any and all damage, loss, liability or injury that they suffer as a result of the Ticket Holder's failure to comply with the terms and conditions of the Offer or the wilful, reckless or negligent acts or omissions of the Ticket Holder, or any person under the Ticket Holder's care, guidance or supervision at the Venue.

5.14. Each Ticket Holder must not without the prior written consent of the Promoter:

- (a) be at the Venue outside of the Activity period;
- (b) leave the Venue other than through a designated exit;
- (c) remove any fence or cordoned off area, or interfere with any activity undertaken in any fenced off area;
- (d) erect any structure, or erect or display any sign or banner etc. at the Venue;
- (e) post, stick or place any poster, placard, bill, banner print, paper or any advertising material on any building, structure, fence, tree or barrier at the Venue;
- (f) distribute any printed or visual matter or distribute, display or promote any advertising or promotional material, samples of goods or services or any other matter or thing at the Venue;
- (g) distribute, hawk, sell, offer or expose for sale any goods or services or collect money or orders for goods and services at the Venue;
- (h) sell, offer or make available for sale any Activity Ticket/Gift Certificate above its Face Value, indicated in the Activity Ticket/Gift Certificate;

(i) misuse, deface, damage, or tamper with any building, seat, chair, table, structure, vehicle, vessel, truck, pipe, tap, tap-fitting, conduit, electrical equipment, wiring, or signs at the Venue;

(j) block any thoroughfare to the Venue;

(k) deposit litter, except in a receptacle provided for that purpose;

(l) throw or kick any stone, bottle or other projectile;

(m) disrupt, interrupt or behave in any manner that may disrupt or interrupt any race, event or activity;

(n) act or conduct oneself in such a way as to hinder, obstruct or interfere with a driver of any vehicle, any vehicle taking part in a race or to adversely affect the safety of the public;

(o) use indecent or obscene language or threatening or insulting words or otherwise behave in a threatening, riotous, indecent or insulting manner;

(p) operate or use a loud hailer, public address system, broadcast device or other device which may interfere with electronic or radio communications being used by the Promoter, the Affiliates, Activity participants or other persons authorised by the Promoter;

(q) smoke outside the designated areas;

(r) get to a grandstand or other viewing areas (in accordance with the Activity Ticket purchased) with beverages in plastic, glass or metal containers (with a volume extending 0.5 ltr.), except for plastic or paper cups, purchased at the designated sales points located at the Venue.

5.15. A Ticket Holder acknowledges that, to the extent to which such Ticket Holder participates in: (a) a sporting, race activity or similar leisure time pursuit; and/or (b) an activity that involves a significant degree of physical exertion or physical risk; and/or (c) is undertaken for the purposes of recreation, enjoyment or leisure, including any pre-Activity, post-Activity and contemporaneous activities, participation in various amusements and interactive displays, the Promoter does not

give any warranty that the Activities will be provided with due care and skill or that any materials provided in connection with the Activities will be fit for the purposes for which they are supplied.

5.16. The Promoter reserves the right, without notice, to add, remove, substitute any team or personality, participating in the Activities, to amend seating arrangements and audience capacity during the Activities, whether announced or not and whether planned to be in the Activities or not. The Promoter is not liable to a Ticket Holder for any changes in the participants or format of, or any other element of the Activities arising from the arrangement of a substitute activity as part of the Activities. The Promoter is not liable to a Ticket Customer/Ticket Holder for any loss or damage, whether direct or indirect, that is incurred as a result of any types of the Activities (or any part of them) being cancelled, postponed or changed.

5.17. One Ticket is valid for one person only.

5.18. In respect of the Activities where Tickets are assigned to physical seats within a grandstand, the Promoter does not guarantee that Tickets within one particular order will be allocated with seats next to each other (in one row in succession).

5.19. The Promoter is not responsible for activities and services provided by third parties at the Sochi Autodrom circuit, as well as for services in respect of which the Promoter acts as an agent.

6. DISTRIBUTION OF ACTIVITIES INFORMATION

6.1. By accepting this Offer, a Ticket/Gift Certificate Customer agrees that the Promoter or any third party acting with consent of the Promoter may regularly distribute information, regarding the Activities under this Offer, other activities held at the Venue (such as the FORMULA 1 VTB RUSSIAN GRAND PRIX 2019) and/or any other Promoter's offers to the e-mail address and/or mobile phone number indicated by the Ticket/Gift Certificate Customer while purchasing the Ticket/Gift Certificate.

6.2. The volume and content of the information distributed as well as the dates of the distribution shall be established by the Promoter in its absolute discretion.

6.3. A Ticket/Gift Certificate Customer shall have the right, at any time to opt out of such communications by sending an email notification to the Promoter according to the instructions, contained in the corresponding letter (newsletter).

7. ADDITIONAL SERVICES

7.1. The Promoter or a third party acting with the permission of the Promoter shall have the right to charge a Ticket/Gift Certificate Customer Additional Payments. The Ticket/Gift Certificate Customer confirms the acceptance of Additional Payments indicated on the Sochi Autodrom Official Website or other Internet resource specified on the Sochi Autodrom Official Website or in the Ticket Offices when completing the purchase of a Gift Certificate or a Ticket.

7.2. Each Ticket/Gift Certificate Customer who elects to have their Tickets and Gift Certificates delivered by courier shall solely bear all courier, delivery and/or postal charges incurred in relation or ancillary thereto.

7.3. An address for the Gift Certificate(s) or Ticket(s) delivery must be provided at the time of purchase the Gift Certificate(s) or Ticket(s) and the Ticket/Gift Certificate Customer or its duly authorised representative must be available to sign for and receive the Gift Certificate(s) or Ticket(s) during the hours of courier delivery.

7.4. Changes to the delivery address details may only be made by calling the call centre. It is the sole responsibility of the Ticket/Gift Certificate Customer to notify the Promoter of any changes by contacting the call centre prior to the Ticket/Gift Certificate being dispatched.

7.5. The Promoter shall not be responsible for any Gift Certificates and/or Tickets lost or misplaced by the courier company or postal service.

8. SPECIAL CONDITIONS

8.1. An Activity Ticket Holder must not make, create, store, record or transmit any kind of sound recording, visual footage, audio-visual footage (further - Recordings), as well as store, record or transmit any information or other data in relation to the Activities. It is forbidden to bring into the Venue any equipment designed to perform the aforementioned acts unless otherwise agreed with the Promoter. Electronic devices (including still image cameras, mobile telephones and other handheld personal communication devices) are permitted within the Venue unless otherwise advised, provided that any Recordings, Data and any image, including photographic images and any still pictures derived or capable of being derived from a Recording (further - Image) of an Activity, recorded, stored and/or created during an Activity are used for personal and non-commercial purposes only, which does not include social media.

8.2. Each Activity Ticket Holder hereby agrees that:

(a) the Activity Ticket Holder can be held liable for any use of such Recordings, Data and Images, listed in Clause 8.1. of the Offer for advertising, commercial or other purposes (except for private viewing) without a prior written consent of the Promoter;

(b) upon the request of the Promoter the Activity Ticket Holder shall assign to the Promoter in writing the copyright and all other intellectual property rights in any Image or Recording that the Activity Ticket Holder creates, makes, stores or records of, at or in relation to the Activities;

8.3. During the racing types of the Activities the noise level may be very high. It is advised to wear hearing protection during the race to reduce the risk of hearing damage.

8.4. An Activity Ticket Holder acknowledges and accepts that some seats have restricted viewing or legroom and that natural or man-made obstructions in some areas may impede viewing. The Promoter reserves the right at its discretion to issue changes to seating arrangements if allocated immediately before the start of the

Activities, which may result in an Activity Ticket Holder being moved to a seat with an obstructed view or restricted legroom. Should the Promoter issue any significant changes, the Promoter will notify the Activity Ticket Holder directly of such changes and endeavour to provide alternative seating arrangements.

8.5. By entering the Venue, a Ticket Holder grants their consent to the Promoter using their image obtained by taking photographs and/or filming. The Promoter (and any third party authorised by the Promoter from time to time) may use for the purposes of or in connection with any publication, exhibition or broadcast (including any advertising or promotional literature, campaign or material) in any media worldwide approved by the Promoter any still or moving images taken during the Activities where such image includes any image of the Activity Ticket Holder and the Activity Ticket Holder waives any and all of his or her personality and privacy rights to the extent necessary to permit such use.

8.6. During a Mercedes test drive as part of the AMG Experience project, the Ticket Holder (the test drive participant/passenger) is warned that participation in this Activity is associated with an increased risk to his/her health/life as the participant (passenger) and to the health/life of third parties, that participation in this Activity is voluntary, that the participant (passenger) is aware of his/her qualification and driving experience and confirms that he/she assumes responsibility for his/her own safety and the safety of those who are in the car, if there is damage to the car, health and/or property of third parties through the participant fault, the participant is liable for all the damage caused by him or a person accompanying him in full.

9. TICKET REFUND AND REPLACEMENT PROCEDURE

9.1. A Ticket Customer/Ticket Holder may request a refund in the following cases:

- (a) cancellation of the Activity specified in the Ticket;
- (b) death of the Ticket Holder;
- (c) sickness of the Ticket Holder not allowing him or her to attend the Activity specified in the Ticket for medical reasons;
- (d) in any other cases provided for by the law of the Russian Federation.

9.2. Only the Face Value of purchased Tickets can be refunded.

9.3. Additional Payments will not be refunded in case of a Ticket refund.

9.4. Only the Activity Ticket Customer may request a refund for a Ticket.

9.5. To obtain a refund for a Ticket the Ticket Customer shall apply to the official Ticket Offices (the list of which is available on the Sochi Autodrom Official Website) and submit:

- a Ticket refund request containing the bank details of the account to which the Ticket refund shall be made,
- the original Ticket (the Ticket Customer should keep a copy of the Ticket for his/her own personal records),
- a copy of his/her passport,

and in case of the Ticket refund is made in accordance with the conditions set out in Sub-clauses (b) and (c) Clause 9.1. of the Offer: - documents in confirmation of the fact of death or sickness of the Ticket Customer/Ticket Holder.

A Ticket Customer/Ticket Holder can also submit an Activity Ticket refund request by the Russian Post by registered mail or by courier to the following address: 31A Leningradsky Prospekt, Building 1, Monarch Business Centre, Floor 25, CTS Eventim RU LLC Office, Moscow 125284.

When sending the Ticket refund request in a letter, the ticket Customer must complete the Ticket refund form available on the Sochi Autodrom Official Website and enclose all the documents specified in Clause 9.5. Of this Offer.

The refund shall be processed within 15 (fifteen) calendar days of the Promoter's decision to make a refund.

9.6. The Promoter reserves the right to deny the refund of a Ticket if the Ticket has been purchased in violation of the terms and conditions of the Offer.

9.7. A Ticket Holder must keep their Ticket safe, as the Ticket will not be re-issued if it is lost or stolen, and a defaced or illegible Ticket may be deemed invalid.

10. GIFT CERTIFICATES

10.1. Gift certificates are non-refundable and cannot be exchanged or re-issued under any circumstances.

10.2. A Gift Certificate is valid for 6 (six) months of its purchase. A Gift Certificate cannot be extended.

10.3. In order to redeem a Gift Certificate, the Gift Certificate Holder must contact the call centre or visit one of the authorised Ticket Offices (the list of which is available on the Sochi Autodrom Official Website) and provide their personal details.

10.4. When purchasing a Gift Certificate with a face value, the Gift Certificate can be redeemed against a Ticket for any type of the Activities subject to the availability of Activity Tickets for the type of the Activities chosen by the Gift Certificate Holder.

10.5. Gift Certificates can be partially redeemed. The difference between the cost of a Gift Certificate and a Ticket for a certain type of the Activities cannot be returned when redeeming the Gift Certificate against a Ticket of lower value and can be used to purchase a Ticket for another Activity. A Gift Certificate Customer/Holder has the right to redeem the Gift Certificate against a Ticket, the cost of which is higher than the cost of the Gift Certificate, subject to paying the difference between the value of the Gift Certificate for the Activities and the Ticket for the Activities.

10.6. If the face value of the Gift Certificate is not enough to purchase the Activity Ticket selected it is possible to pay the extra in cash or by card.

10.7. If the full balance of a Gift Certificate or its part is not used during the period specified in the Gift Certificate, this balance is not refunded.

11. ACTIVITY SECURITY

11.1. In order to ensure public safety, the Promoter reserves the right to eject the Ticket Holder from the Activity at any moment for security reasons. Access to the Venue is forbidden after the end of the Activities.

11.2. To ensure security whilst at the Venue, CCTV cameras will be used. A Ticket Holder agrees that footage taken of him/her for general security measures may be used for the purposes of general security or passed to the police for use in any proceedings.

11.3. To ensure security whilst at the Venue the Promoter reserves the right to search any person entering the Venue and any of his/her belongings without giving any reasons, as well as the right to refuse entry to the Venue for any person or to eject from the Venue any person refusing to submit to search. No refund of the Ticket cost will be made in this case.

11.4. No animals will be admitted to the Venue or the car parks, except guide dogs.

11.5. While at the Venue, Ticket Holders must always keep to the designated paths and access all free-standing viewing areas with caution, using steps or path as appropriate.

11.6. A Ticket Holder cannot bring into the Venue and use the following items:

(a) weapons of any type including self-defence weapons, ammunition, bladed articles, any other items that might be used as a weapon, explosives, poisonous, toxic or odorous substances, radioactive materials;

(b) flammable and pyrotechnical substances or articles, (except for matches, pocket lighters), including air-horns, flares, fireworks, gas tanks, and any other items (chemicals) that might be used for production of pyrotechnic products or smokes;

(c) other substances, items, articles, including self-made that can be used to produce smoke or fire, self-igniting liquids;

(d) tools and articles including self-made that are not pyrotechnical and that are used for dispersion or diffusion of different substances (pneumatic crackers);

(e) any flag or banner with dimensions exceeding 2.0 x 1.5 m, including those with hollow flagpoles with flagpoles' length exceeding 1.5 m and flagpoles' diameter exceeding 2.5 cm, chairs, benches, stools, ice chests, helium filled balloons, balls of any type and size;

(f) colourants;

(g) wind instruments to produce sounds (including vuvuzelas and whistles), except for bugles and pipes;

(h) alcoholic and non-alcoholic drinks of any kind, except for soft drinks in plastic containers with the volume not exceeding 0.5 litres, glass bottles or containers, food, except for baby food with the volume not exceeding 1 litre per baby (including soy milk, breast milk or cow's milk, infant formulas and sterilized water, including those in glass containers, any other food, required for feeding children under 5 years of age);

(i) narcotics, toxics or stimulants;

(j) promotional extremist materials; materials containing nazi or extremist symbols or attributes;

(k) technical equipment which can interfere with the staging of the Activities or with their participants (laser devices, flashlights), radios, sound amplification tools;

(l) bulky items that create inconvenience for other spectators, except with the consent of the organiser of an official sports competition to bring such items;

(n) bicycles, scooters, skateboards and roller blades, fireworks, frisbees, musical instruments and (or) musical equipment, including alarm systems, sirens, whistles, electronic equipment or any other broadcast equipment;

(o) kick scooters, including two- or three-wheeled, self-balancing electric vehicles (e.g. Segway);

(p) suitcases or bags with the dimensions exceeding 40cm x 40cm x 45cm.

12. USE OF CAR PARKS LOCATED AT VENUE OR IN ADJACENT TERRITORIES

12.1. All vehicles (and their contents) parked within any car park operated by the Promoter are left at the vehicle owners' sole risk. The Promoter shall not be liable for any loss or damage caused to the owners as a result of their use of a car park located at the Venue or in adjacent territories (including damage to the owners' vehicles and/or their contents).

12.2. Vehicle owners and passengers alike must at all times act responsibly and with due safety whilst in the car parks located at the Venue (either on foot or when driving).

13. DISPUTE RESOLUTION PROCEDURE

13.1. Any dispute arising out of the explanation or implementation of this Offer will be resolved by the Parties by sending a complaint to the other Party. The complaint shall be considered within 10 working days of its receipt.

13.2. If the Parties do not reach an agreement, the dispute shall be resolved in the court of general jurisdiction or in the arbitration court of Moscow.

14. FINAL PROVISIONS

14.1. This Offer shall commence and become operative on the date of its publication on the Sochi Autodrom Official Website.

14.2. The Promoter has a right to make changes to this Offer at any time. All changes shall be published and brought to public attention by publication on the Sochi Autodrom Official Website. Changes to the Offer do not have a retroactive effect, which means they are not applicable to civil law relations that emerged before the publication of the changes.

14.3. The Promoter has the right to terminate the Offer at any time without prior notice to the Ticket Product/Gift Certificate Customer/Holder in case of violation of the terms and conditions of the Offer by the latter.

14.4. The amendments or variations of the terms and conditions of this Offer are only valid and binding if made or confirmed by the Promoter by publishing a notice on the Sochi Autodrom Official Website.

14.5. Each of the provisions of this Offer is severable from any other. If any provision or part of a provision is or becomes invalid, unenforceable or illegal in any respect, such provision or part of such provision will be deemed invalid and will be deemed not to form part of this Offer. The remaining provisions or parts of such provisions will not be deemed invalid.

14.6. The terms and conditions of the Offer have been drawn up in the Russian and English languages. In the event of any inconsistency between the Russian and English versions, the Russian version of the Offer shall prevail.

14.7. The terms and conditions of the Offer are governed by, construed and enforced in all respects in accordance with the law of the Russian Federation.